

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 11/01/2020 To: 11/30/2020

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
007-0000560-000	A	BOWLING JACKIE 502 IVEY STREET	14143	Miscellaneous Instructions: Turn water back on after noon. Field Comment: on	10/20/20-10:06	10/28/20-10:06	11/02/20-08:43	1		11/02/20	9957535	12096273	
050-0002500-002	A	BATES KEVIN 360 CR 2205	14217	Miscellaneous Instructions: There is water leak in the main line, no his property Field Comment: SMALL LEAK CREW WILL DIG UP WITH SHOVELS IN THE MORNING	11/02/20-14:53	11/02/20-14:53	11/02/20-09:24	1		11/02/20	9957435	12098763	
004-0010120-002	I	YORK BRIAN 422 E. MC DONALD	14222	Miscellaneous Instructions: turn water on. customer changed turn off date. Field Comment: TURNED ON 11/03/2020	11/03/20-09:41	11/03/20-09:41	11/03/20-14:34	1		11/03/20	10952995	13494115	
007-0013900-018	A	SINCHES REMONICA 213 KRAUSE STREET	14225	Miscellaneous Instructions: Turn water on Field Comment: LEAK ON CUSTOMER SIDE OF METER. CUSTOMER SAID THE WOULD NOTIFY LANDLORD. 11/03/2020	11/03/20-14:27	11/03/20-14:27	11/03/20-09:20	1		11/03/20	9537030	12098294	
011-0006100-011	A	MINEOLA HOUSING AUTHORITY 721 GOODSON CIRCLE	14231	Miscellaneous Instructions: turn water on. Field Comment: Turn on 11/04/2020	11/04/20-10:11	11/04/20-10:11	11/04/20-14:28	1		11/04/20	9955789	12087390	
009-0008100-002	A	CITY OF MINEOLA 115 E. FRONT	14239	Miscellaneous Instructions: Per Doris she requested the Veteran's Memorial Flags all be changed out before 11/9 and for sure by the Veteran's Day Parade. Spoke to Charlie earlier this week and he said it would get down this week . Please give to HIM Field Comment: manuell replaced flags	11/05/20-12:54	11/05/20-12:54	11/05/20-14:33	1		11/05/20	9955738	12093417	
004-0015500-026	A	HEITZMAN CHAD 944 E. MC DONALD	14248	Miscellaneous Instructions: customer says that water smells like chemicals. She is wondering if there is something going on in our water line Field Comment: Water ok at outside faucet, no one home	11/06/20-08:50	11/06/20-08:50	11/06/20-14:18	1		11/06/20	9281179	10221173	
004-0012350-003	A	EBERT WILLIAM 823 E. MC DONALD	14250	Miscellaneous Instructions: DELETE PREV WO// 8/12 computer read 13725, 9/14 computer read 13738, 10/15 computer read 13683. went backwards sent RO to verify. Came back with 13686, why would it be changing reading?? Check meter Field Comment: changed out 2" meter new reading 0	11/06/20-09:27	11/06/20-09:27	11/16/20-09:05	1		11/16/20	22511915	07447475	
010-0004000-000	A	MITCHELL SR. GLYNN 120 N. JOHNSON 1/2	14252	Miscellaneous Instructions: This has been active and is supposedly Bryan's cheesecakes. No water has ever been used. Can you verify that this is the right meter for them. Field Comment: this meter was stopped up, I fixed it. It feed Bryan's Cheesecakes.	11/06/20-12:12	11/06/20-12:12	11/09/20-10:27	1		11/09/20	9955718	10210881	
010-0004200-001	I	VACANT 120 N. JOHNSON	14253	Miscellaneous Instructions: This could be the other meter for Bryans Cheesecake if the other one isn't the one for it , please verify Field Comment: meter is off	11/06/20-12:23	11/06/20-12:23	11/09/20-10:26	1		11/09/20	9955717	12094359	

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007-0009610-001	A	HUMPREYS MARY K 712 N. PACIFIC	14268	Miscellaneous	11/12/20-09:06	11/12/20-09:06	11/16/20-09:43	1		11/16/20	9957553	12092700	
				Instructions:	turn on sprinkler on. phone call 09:04am thurs. TW								
				Field Comment:	turned on								
006-0003100-000	A	MILLER GRACE 1513 ROBIN	14279	Miscellaneous	11/13/20-00:12	11/13/20-00:00	11/17/20-12:16	1		11/17/20	10071024	10184106	
				Instructions:	back in September meter read 1058 now it is reading 1050, less. Please check to see if meter is going out, also there hasn't been much usage seems to have been stuck at 1058 for a while								
				Field Comment:	Jimmy meter not stopped. tw 11/18/2020								
006-0001000-013	A	CONNER CHARLES J 1506 ROYAL LANE	14330	Miscellaneous	11/18/20-10:17	11/18/20-10:17	11/19/20-09:40	1		11/19/20	8719907	10267459	
				Instructions:	customer says there is water coming up right in front of her house in middle of road. can someone check this out. thank you tw								
				Field Comment:	crew will fix next week, its scheduled								
005-0018100-002	A	MINEOLA GARDEN APARTMENTS- BAR 1810 N. PACIFIC	14335	Miscellaneous	11/18/20-14:43	11/18/20-14:43	11/19/20-09:38	1		11/19/20	52522157	06885526	
				Instructions:	customer called plumber, he said the pipe is broken on our side, near the meter.								
				Field Comment:	valve is open to about 1/2 way will need to be replaced, will schedule.								
004-0008000-003	A	NGUYEN NAM 809 WIGLEY STREET	14339	Miscellaneous	11/19/20-11:55	11/19/20-11:55	11/20/20-12:40	1		11/20/20	9956930	12099149	
				Instructions:	please turn water on at 2:30 today 11/19/2020. thank you tw								
				Field Comment:	on								
010-0014600-003	A	SHEFFIELD BYRON 331 WREN	14354	Miscellaneous	11/23/20-09:23	11/23/20-09:23	11/23/20-15:00	1		11/23/20	7771289	10261969	
				Instructions:	please turn water back on. customer called said plumber on his way.								
				Field Comment:	on								
001-0020100-002	A	RICHARDSON DAVID & ELIZABETH 1025 SYCAMORE	14363	Miscellaneous	11/30/20-09:05	11/30/20-09:05	11/30/20-09:27	1		11/30/20	9957150	12098153	
				Instructions:	Please turn water off. House vacant								
				Field Comment:	(jimmy) meter off 12/01/2020								
Number of work orders:		17	Units:	17	Completed:	17	Not Completed:	0					